

Engaging with training

At the CSA Centre, we're committed to enabling professionals to build their knowledge and confidence in identifying and responding to child sexual abuse. Here's how you can help us make the most of your training course.



Keeping on track

We make every effort to ensure our training sessions run efficiently and start on time.

Help us keep on schedule and avoid missing any content by arriving on time and promptly returning from any breaks throughout the course.

Check you have the correct link for the training well in advance of the session and aim to join five minutes before the start to allow for any technical difficulties to be resolved.

Contact the CSA Centre immediately if you have any problems accessing the session by letting us know at training@csacentre.org.uk

Remain in the session until the end of the training to ensure you hear everyone's perspectives and receive all links from the trainer.

Keep your microphone off to limit interruptions from background noise – except of course for any discussion activities.



Remaining professional

We regularly review our content so that it aligns with best practice research and statutory guidance, to ensure you benefit from the latest knowledge and understanding in identifying and responding to child sexual abuse. In turn, please ensure that you engage with our training as you would during any professional face-to-face meeting.

Please keep your camera switched on for the whole session, where possible, and ensure you are located away from any distractions, or any work-related interruptions.

Be sensitive about the nature of the content, and related discussion, especially if you are accessing training as part of your home-working arrangements. Do consider and protect those you live with, especially children, from overhearing this material.



Actively participating in the work

We have carefully created our training materials and supporting activities to help you understand and embed new concepts and learning. This includes our pre-course materials, designed to help you come to your course prepared and ready to find out more.

Be prepared to fully participate in the session: actively contribute to discussions, in activities with other delegates and through feedback.

Read your pre-course materials ahead of the session, where relevant.

Ask questions – we welcome these and your trainer will let you know when is best to ask.